

- Conditions of renting -

GiraSouls, LDA - Monte Naturista O Barao -, with fiscal number 515215244 and located at:

Camping Monte Naturista O Barao
Foros do Barao
7540-022 Abela
Portugal

Reservation of accommodations

You can check the availability of all accommodations on the Monte Naturista O Barão website. After you have made a reservation request on the website, you will receive a confirmation by email from GiraSouls, LDA -Monte Naturista O Barão-.

Payment methods offered

The reservation of an accommodation or camping pitch is only final after a payment. All transactions involving the transmission of personal or banking information are carried out through a secure environment provided by the payment gateway. For more information, please consult our Privacy Policy.

GiraSouls, LDA -Monte Naturista O Barão- offers several payment methods to facilitate your purchases:

- Credit/debit card
- MBway
- ATM
- iDEAL
- BanContact
- Sofort
- Giropay

Payments used on montenaturista.com are made through a third-party payment gateway. With these payment methods, GiraSouls, LDA -Monte Naturista O Barão- never collects or processes customer bank details. All data is processed directly by this payment provider. You pay for your reservation directly at the bank.

The cards currently supported by the payment gateway are all Visa, Mastercard and Maestro cards. When paying by credit/debit card, the following information is always requested: the card number, the expiry date and a validation code, which corresponds to the last three digits of the number in italics on the back of your card. We will not contact you by telephone to request additional information, nor may you otherwise provide such information.

Vouchers

We also accept vouchers (from us) as a means of payment.

Payment and cancellation

The reservation is only final after payment. The first payment is 50% of the total amount. The remaining amount must be paid no later than 7 days before arrival. For reservations made within 7 days of arrival, a 100% payment is required.

If the customer cancels a reservation, the following costs will be charged:
- 50% of the total accommodation costs, if canceled up to 7 days before arrival.

There will be an opportunity to reschedule, the customer will receive a voucher with a value equal to the amount already paid and with an expiry date of one year.

- Total value of the stay, if canceled less than 7 days before arrival.

There will be no refund for late arrival or early departure.

We always advise the customer to take out cancellation or travel insurance. In case of cancellation of reservations by GiraSouls, LDA -Monte Naturista O Barao- the total amount of the stay will be refunded. The customer cannot claim any other compensation.

Cancellation

To cancel a reservation you can send us an email to bookmontebarao@gmail.com.

Arrival and departure

Arrival at the accommodation must be between 2:00 PM and 7:00 PM and departure before 11:00 AM. Late arrival is possible upon prior request. If the customer has not arrived 24 hours after the start of the reservation, the accommodation will be considered empty and full payment for the stay will be requested from the original customer.

Accommodation

GiraSouls, LDA -Monte Naturista O Barão- reserves the right to change the accommodation if necessary. GiraSouls, LDA -Monte Naturista O Barão- provides clean and tidy accommodation. At the end of the stay, the customer must leave the accommodation tidy. Any damage or missing items will be charged to the customer.

Own responsibility

The stay at the campsite is the sole responsibility of the customer. GiraSouls, LDA -Monte Naturista O Barão- cannot be held liable in case of loss, theft and physical and/or material injury during the stay. GiraSouls, LDA -Monte Naturista O Barão- always advises the customer to take out insurance.

Remark

The stay at the campsite, as well as its responsible use, is subject to the agreement and acceptance of these conditions and the camping rules.